

# EXPRESS WORLDWIDE

## IMPORT



A highly effective importing service that involves the collection of your shipment from virtually anywhere in the world and its inbound delivery to an address you nominate on the next possible business day.

### EXERCISE MORE CONTROL WITH DHL IMPORT EXPRESS WORLDWIDE

DHL IMPORT EXPRESS WORLDWIDE gives you the power and flexibility to effectively manage all your imports. One fixed price ... a single point of contact ... and one invoice – that's the hassle-free solution you can expect from DHL Express.

Our unique Import Express service is available from or between more than 200 different countries, with no need for local brokers or forwarders to get involved at any step in the process. A single phone call is all it takes to arrange a collection in Hong Kong or New York, to then expect a delivery in Berlin or Johannesburg, with the all inclusive price invoiced in your local currency. It really is as simple as that.

DHL IMPORT EXPRESS WORLDWIDE lets you deliver direct to any third party or country, eliminating the need for storage or other costs in your supply chain. This not only saves overall inventory costs, but also reduces the time to market. And better cash flows mean a healthier bottom line and a robust supply chain.

- Importing from 214 countries
- Simple, upfront pricing
- A single invoice in your home currency
- One account number
- One point of contact
- Peace of mind with every shipment

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### The simple solution to truly international shipping.

Whether you need to import a single shipment or manage a number of global suppliers, we know how to keep it simple.

- Choose the time of delivery and rely on the largest international express network.
- A single account number gives you global reach while simplifying budgeting and cost control.
- If your shipment requires customs clearance, you can relax knowing that DHL Express has more in-house customs experience than any other company. If permits are missing or you have last minute changes, we'll be there to help.
- Upfront pricing for door-to-door delivery means no hidden costs or surprises.
- One invoice in your home currency helps avoid currency fluctuations and makes it easier to allocate costs to a customer or department.
- Engaging new suppliers, responding to late requests, and avoiding stock depletions are all made easier with DHL IMPORT EXPRESS WORLDWIDE.

### Take advantage of these optional services.

Because every business is different, and every day brings something new, DHL Express offers a variety of optional services to suit your needs.

- **Insurance:** Additional financial protection based on the value of the shipment
- **Packaging:** From free-of-charge standard flyers and envelopes to premium quality boxes in different shapes and sizes
- **Billing Services:** Flexible options for billing transport charges, duties and taxes amongst different parties
- **Custom Services:** A range of non-standard import and export clearance services
- **Non-standard Pickup & Delivery:** After hours service, Saturday and holiday deliveries or vehicles for heavy and bulky shipments
- **Remote Area Service:** If you need to pickup or send a shipment to a remote location, DHL Express will deliver for you.

### Your shipments are never out of sight.

DHL Shipping Tools extend from simple online booking to sophisticated systems that integrate shipping with other business processes, offering you the ultimate in efficiency and convenience.

With DHL Import Express Online, you can prepare everything in just a few clicks, from finishing customs paperwork to arranging a courier collection.

DHL Tracking Tools use advanced shipment event management technologies to ensure that you know where your shipment is at all times. These tracking options are available to you free of charge:

- **Website:** Log on to [www.dhl.com](http://www.dhl.com). Just select tracking and enter the waybill number of the shipments you wish to track.
- **E-mail:** Send an e-mail containing up to ten distinct waybill numbers to [track@dhl.com](mailto:track@dhl.com).
- **SMS tracking:** You can track the progress of single waybill numbers via the text messaging service on your mobile phone. Just send a text message to (+44) 7720 334455 at the cost of a local SMS.

### Shipping Tips:

- Open an Import Express account by contacting your Sales Executive.
- Authorize your suppliers to use your Import Express account number securely by using Import Express Online.
- DHL Customer Service in the country of origin can assist the Shipper with all shipping and packaging queries.
- Use DHL's online Trade Automation Service at [www.dhl.com/TAS](http://www.dhl.com/TAS) for any questions on customs regulations or paperwork.
- Up to 70 kg in piece weight.
- Up to 300 kg in shipment weight.