

OPTIONAL SERVICES



DHL Express

Name	Description	How we charge	Additional Charge
Saturday Delivery	We offer Saturday delivery services to key cities in more than 70 countries and territories.	Per shipment	HKD 350
Saturday Pickup	We offer Saturday pickup services to key cities in more than 70 countries and territories.	Per shipment	HKD 350
Dedicated Delivery	If your business needs a dedicated vehicle to deliver unusual shipments or a delivery outside normal business hours, we can arrange this for you.	Per shipment	HKD 350
Dedicated Pickup	If your business needs a dedicated vehicle to collect unusual shipments or a pickup outside normal business hours, we can arrange this for you.	Per shipment	HKD 350
Duties Taxes Paid	DHL Express can arrange for the shipper or a third party to be billed for any duties and taxes payable at destination, rather than the receiver of the shipment being billed. Charges apply whenever the shipper requests that duties, taxes or other regulatory fees be billed outside of the destination country and territory.	Per shipment	HKD 150
Importer Of Record	This service allows the shipper to send a dutiable shipment to the receiver, with the duties and taxes invoiced to a third party at destination acting as the nominated Importer of Record (IOR). The customs invoice must indicate the importer's billing details in addition to the receiver's shipping address.	Per shipment	HKD 120
Neutral Delivery	This service allows for the delivery of non-document shipments, without any value of the product being shared or exposed to the receiver, since the commercial invoice is removed prior to delivery.	Per shipment	HKD 30
Change Of Billing	This applies when a customer requests a change of defined billing information on an already issued invoice, and which will result in a reissuing of the invoice and, in case of an account change, crediting of the old account and debiting of the new.	Per invoice	HKD 100
Gogreen Climate Neutral	This service is for customers who need a reliable method to calculate their annual carbon emissions at a shipment level and subsequently offset these emissions through approved environmental programs. The whole process is verified annually by an independent body accredited by the United Nations. DHL can also provide reports for either a high level estimate or a detailed carbon footprint.	By shipment weight	HKD 1.1 per kg or minimum HKD 1.1 per shipment
Shipment Insurance	This is a convenient, fast and reliable service for seasonal or irregular shipments that require extra resources for their preparation. DHL manages the entire process of waybill preparation, content selection, labelling and packaging, then sends the shipments to the international addresses.	By shipment value	HKD 60 or 2.1% of stated shipment value if higher
Extended Liability	If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend the DHL standard liability with this service. It provides coverage and compensation in the case of loss or damage.	Per shipment	HKD 60
Shipment Preparation	This is a convenient, fast and reliable service for seasonal or irregular shipments that require extra resources for their preparation. DHL manages the entire process of waybill preparation, content selection, labelling and packaging, then sends the shipments to the international addresses.	Per shipment	HKD 200
Direct Signature	If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed, or delivered at an alternative address.	Per shipment	HKD 45