

CUSTOMS SERVICES



DHL Express

Name	Description	How we charge	Additional Charge
Bonded Transit	A bonded shipment occurs when DHL is requested to move non-document foreign-origin goods to a location other than the regular DHL gateway at destination. Bonded Transit is normally operated within a country and territory or customs union, and is necessary prior to final clearance by the importer or designated broker. Bonded Transit applies to both export and import shipments whenever DHL is required to open, manage or report any form of transfer under bond using our own guarantee.	Per shipment	HKD 400
Release To Broker	At shipper or importer request, the release of a DHL Express shipment to the customers designated customs broker of choice. DHL will transfer the responsibility for a shipment and related customs documentation to the customer's nominated broker for clearance and last mile delivery.	Per shipment	HKD 400
Broker Notification	At the customer's request, DHL will provide the necessary paperwork to the customer's designated broker to perform the import clearance and resume the delivery to the final destination once the clearance is completed. DHL is subsequently not responsible for the timeliness of the submission to customs or for the release of the shipment.	Per shipment	HKD 100
Bonded Storage	Storage charges apply when the shipment cannot be released by customs due to inaccurate or missing paperwork. Charges take effect three calendar days after the freight arrival date or broker notification, whichever is later. The charge applies to the duty and taxes payer.	Per shipment and per kg per day after 3 calendar days	HKD 1 per kg per day or minimum HKD 50 per shipment per day
Permits & Licences	To accelerate import of selected controlled commodities, such as medical devices, pharmaceuticals, computer monitors, laser CD players, cosmetics, eyeglasses, food and food products, DHL is required to file specific information in order to obtain the required import permits or licences. The charge applies to the duty and taxes payer.	Per shipment	HKD 200
Multiline Entry	A service charge will be assessed for multiline item entries with more than five lines. An example would be – one shipment with multiple products or multiple invoices. All products require identification and must be classified under separate harmonized tariff numbers.	Per line item	HKD 45 from 6th line onwards
Clearance Data Modification	A surcharge applies in case the customs declared value of a shipment requires modification either before or during the customs clearance process.	Per shipment	HKD 450
Export Declaration	Applies in countries and territories where an export declaration is required for shipments containing controlled commodities or exceeding a certain value threshold or weight. Depending on origin country and territory, shippers that submit a declaration online may avoid the local charge.	Per shipment	HKD 300
Advance Payment	The service covers any import of a non-document shipment for which DHL has paid or used its customs credit line advancing customs duties, taxes or regulatory charges on behalf of those importers with whom DHL has no contract. The charge is based on the credit advanced or guaranteed and is subject to a standard minimum.	Per shipment	HKD 90 per shipment or 2% of the credit advanced, if higher
Disbursements	At the receiver's request, DHL credit or cash is used to fund the clearance, duty and tax charges relating to a shipment or piece, instead of the receiver using their own bond or credit line. The customs process is accelerated, with DHL making prompt payment of relevant charges while the receiver defers payment until an agreed date.	Per shipment	HKD 90 per shipment or 2% of the credit advanced, if higher